



CHRONOS IMAGING – WARRANTY STATEMENT

WARRANTY

Chronos Imaging warrants that, during the applicable warranty period, and subject to the exclusions and other terms below, the Chronos Imaging products identified below shall be free of defects in material and workmanship and will meet the technical performance and rating specifications contained in the applicable Technical Data Sheets published by Chronos Imaging as of the date of shipment.

WARRANTY EXCLUSIONS

The following are not covered under this warranty:

- Defects arising from use other than “normal intended usage”, and/or
- Any loss, damage, defect, failure and/or malfunction relating in any way to shipping, storage, accident, abuse, misuse, alteration or equipment malfunction.

WARRANTY CLAIMS

Warranty consideration will be given only for products returned to Chronos Imaging properly packaged and accompanied by a “Tube Return Form,” which is shipped with the product or which may be requested at [orders@chronosimaging.com]. All shipping costs for products returned to Chronos Imaging for warranty claims are the responsibility of the purchaser and must be prepaid. Warranty claims will be accepted up to 30 days after the expiration of the warranty if the failure occurred during the warranty period. Products eligible for warranty remedy are those found upon examination by Chronos Imaging to be defective within the periods and applications specified herein due to traceable defects in original materials or workmanship.

WARRANTY PERIOD

The warranty period shall (i) commence on the date of installation of the applicable product or two months after the date of shipment from Chronos Imaging, whichever occurs first, and (ii) end after the earlier to occur of the expiration of the applicable time period or occurrence of the applicable usage measure indicated in the table below.

Product	Warranty Period (Full)	Warranty Period (Pro-Rated)
AU200	12 months*	---
AU240	12 months*	---
AU200C40	12 months*	---
DA165NP	12 months up to 150,000 slices	---
DA135CT/e	12 months up to 80,000 slices	---
Akron Q	12,000 scan seconds or 90 days	120,000 scan seconds or 12 months
AU200-C40+LMB	12 months*	---
CL200	12 months*	---

* 12 month full warranty is based on a chain warranty (i.e., the warranty period for any replacement product under a full warranty will be equal to the warranty period remaining on the replaced product).



WARRANTY REMEDY

The entire obligation of Chronos Imaging under this warranty is, at its option, to repair or replace the defective products, or to issue a credit or refund, as set forth below. All warranty repairs by Chronos Imaging, including parts and labor, and return shipping of repaired or replaced units, will be at no charge to the purchaser. In no event shall Chronos Imaging be liable for any incidental, consequential, indirect or special damages arising from any defective products.

For defective products under a “full” warranty, Chronos Imaging will, at its option, repair or replace the product at no charge to the purchaser, or issue a credit or refund for the full price of the product.

For defective products under a “pro-rated” warranty, Chronos Imaging will, at its option, repair or provide the purchaser with a credit against a product purchased from Chronos Imaging as a replacement for the defective product in an amount as calculated in the REPLACEMENT CREDIT ALLOWANCE paragraph below. If no Chronos Imaging replacement product is available against which a credit may be applied, Chronos may instead offer a refund in the same amount. Such warranty credit or refund may be denied in the case where the defective Chronos Imaging product is replaced with another manufacturer’s product.

REPLACEMENT CREDIT ALLOWANCE

The credit allowance for a defective product under a “pro-rated” warranty will be equal to a percentage of the purchase price of the product, which percentage will be equal to the lesser of the two percentages calculated below, which are calculated based on the time or usage remaining in the warranty period:

$$100\% - [\text{Exposures* Used}/\text{Exposure* Warranty (in \%)}]$$

Or

$$100\% - [\text{Number of months installed}/12 \text{ (in \%)}]**$$

**Exposures are defined as scan seconds, per the warranty period table above.*

***Credit may be based on time from shipment or installation per the warranty period provisions above.*

NO WARRANTY TRANSFER

This warranty is offered only to the original purchaser. Transfer of warranty to another party will not be honored without the express prior written authorization of Chronos Imaging.